

# SHINY CHACKO

## QA ENGINEER

### CONTACT

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### PROFILE SUMMARY

QA Engineer with **3.5 years** of experience in software and mobile app testing. Focused on defect resolution and enhancing user experiences. Skilled in test plan creation, bug tracking, and executing manual/automated tests, ensuring timely delivery of high-quality software.

### EDUCATION

2014 - 2017

M G University

- MCA[Master of Computer Application]
- Percentage - 73.47%

2011 - 2014

Kerala University

- BCA[Bachelor of Computer Application]
- Percentage - 69.5%

### SKILLS

- Good knowledge of Jira [Bug reporting tool]
- Bug Tracking Tool: Mantis.
- Multi-browser Testing: Lambda test
- API testing Tool: Postman.
- Basic Knowledge of Jmeter
- Basic knowledge of Automation testing using Selenium.
- Project Management: Agile, Scrum
- Test Techniques: Manual Testing, Black-box Testing, Smoke Testing

### WORK EXPERIENCE

BOCHDALE SOLUTIONS PRIVATE LIMITED, Trivandrum

2023 - Present

QA Engineer

- Led and mentored the QA team, managing test plan implementation and ensuring the delivery of exceptional software.
- Identified, reported, and tracked defects using Jira and Confluence, collaborating with development teams to resolve issues in a timely manner.
- Performed functional, regression, and UAT testing across multiple devices and browsers to ensure consistent application behavior and user experience.
- Developed and maintained test documentation, including test plans, cases, and execution reports, ensuring traceability and reusability of test scripts.
- Actively participated in daily standups and sprint planning meetings within Agile Scrum teams to ensure testing efforts aligned with project timelines and goals.
- Worked closely with product owners to clarify requirements and ensure test coverage aligns with business objectives.

Accubits Technologies Inc, Trivandrum

2021 - 2023

Junior QA Engineer

- Work with test case generation, Test data design, and Test methodologies and tools.
- using bug-tracking tools like Jira. Familiar with testing mobile applications (IOS and Android) along with web applications.
- Perform thorough regression testing when bugs are resolved.
- Develop and apply testing processes for new and existing products to meet client needs

## CERTIFICATIONS

- ISTQB - Certified Tester Foundation Level [CTFL] Techmasters , Trivandrum
- Done Software Specialist Certification course

## AREA OF EXPERTISE

- Experience in Static and Dynamic Testing
- Proficient in Test and Requirement Management Tools
- Strong knowledge of STLC, SDLC, and Test Process Phases
- Expertise in writing, executing, and prioritizing test cases and scenarios
- Experience in Web Service Testing
- Familiarity with Agile methodologies
- Excellent verbal, written, and interpersonal communication skills
- Strong analytical and time management skills
- Ability to work under pressure and attention to detail
- Experience in defect logging, tracking, and prioritization
- Skilled in preparing daily and weekly status reports
- Effective team player with strong collaboration skills

## PROJECTS

- **Arppan (Mobile Application and Web)** Arppan is an online application that enables devotees to perform Offerings no matter where we are. The ability to track the progress of each pooja once it has been scheduled is one of this app's best features. Packaged Pooja and Dakshina is another feature of this application. When booking poojas through Packaged Pooja, devotees can book poojas from multiple temples together.
- **Arppan EPOS (Testing Method: Manual Testing )** : A temple's EPOS device is used to manage activities in the temple. This program is used for a rapid print of receipts and arppan bookings within 5 seconds
- **Sweet Convo (Mobile Application)** The Sweet Convo Project is an online dating application. We used it to find our partner based on the preferences we added. It allows us to chat, video call, and audio call with each other
- **ACTA AI [Extension]** : ACTA is a valuable tool that lets participants revisit discussions, review key details, and capture action items and decisions from meetings. With an intuitive interface, it ensures effortless meeting assistance. One Chrome extension supports Google Meet, MS Teams, and Zoom, offering fast processing and multi-meeting insights securely

## DECLARATION

I hereby declare that the above statements are true and current to the best of my knowledge and belief, I hope that the above written will suit your requirements.

**SHINY CHACKO**